



# Client User Guide

## Step #1 - Download K Charles' APP



iPhone, iPods,  
iPads etc. Link:

Search APP Store for "K Charles"  
<https://itunes.apple.com/us/app/k-charles/id1260967275?mt=8>

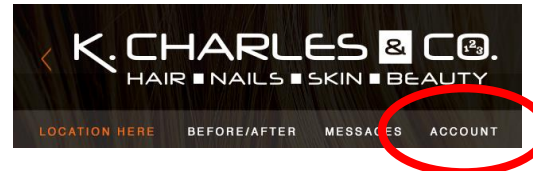


Android Devices  
Link:

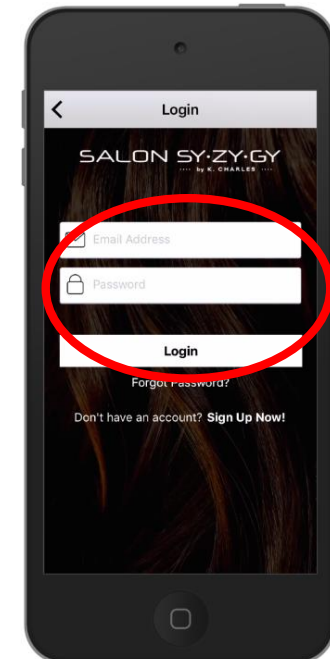
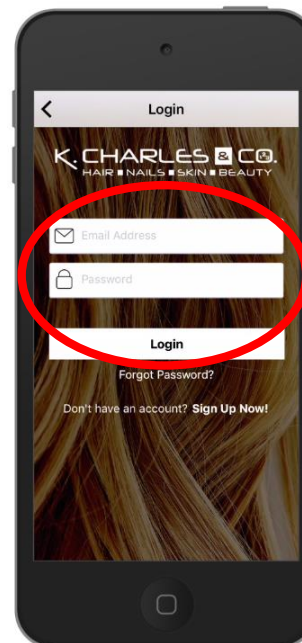
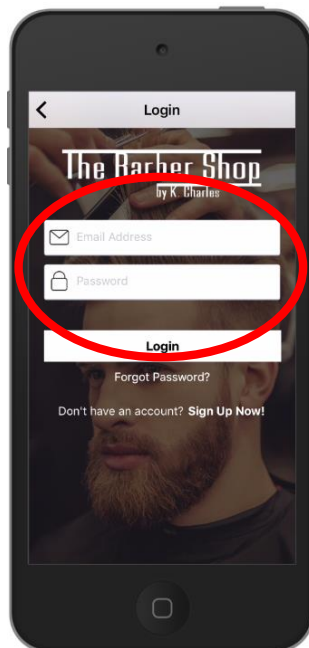
Search Google Play for "K Charles"  
<https://play.google.com/store/apps/details?id=com.webappclouds.kcharlesco&hl=en>

## Step #2 – Login to your Account

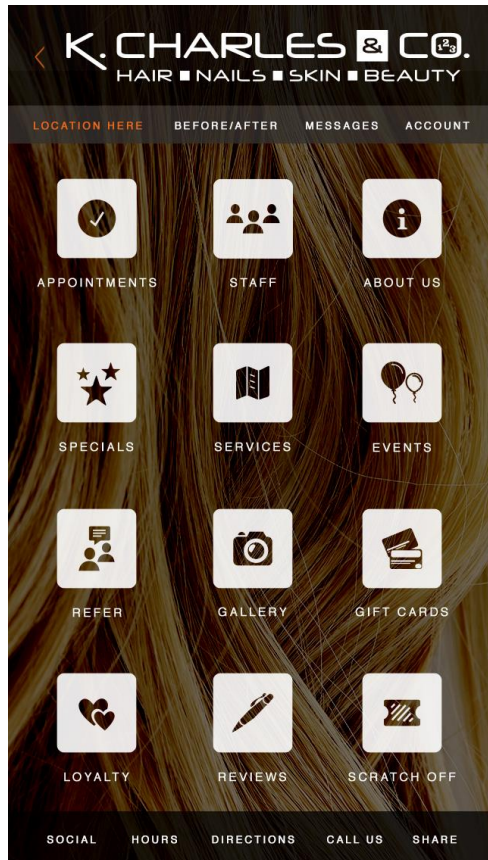
1. Click on Account



2. Login with your email and password, not sure what's on file select "**Forgot Password**" or call the Salon directly for more information!



## What are the Benefits of K Charles' APP?



**Before & After** - Take a Selfie to share on Facebook, Twitter or Send it to the Salon to be featured in the APP

**Messages** – Receive custom alerts

**Accounts** – View upcoming, confirmed appointments and much more

**Appointments** –Request an Appointment & view Last Minute Appointment Options

**Team** – View Service Provider hours, bios product recommendations and portfolios

**About Us** – Learn about your History

**Specials** – Direct access to Promotions and Special Announcements

**Services** – Explore our services, descriptions, pricing and share with friends & family...

**Events** – Learn about all the exclusive events at our location

**Refer A Friend** – Share your love for us and be rewarded!

**Gallery** – See styles, special events, products and more images in our exclusive APP gallery

**Gift Card** – Purchase a gift card right at your fingertips

**Loyalty** – Virtual Punch Card to reward you for your Loyalty

**Reviews** – Check out the latest reviews or review us yourself

**Win** – Try for a chance to win one of five fantastic prizes

**Social** – Visit Social Sites to learn more about Us

**Hours** – Hours of operation

**Map** – Direction no matter where you are....

**Call Us** – Call us Directly

**Share** – Share links with your friends & family to download our APP